TRANSCRIPT OF CHAT COMMENTS DURING 2ND ONO SHOP TALK ON UNPUBLISHING

22:34:46 From John Daniszewski : Please clarify difference between unpublish and delist.

22:38:53 From Craig McMurtrie : We found the number of requests definitely reduced once we published our new guidance. We adopted a conservative approach, as Deborah says.

22:44:22 From huovinen : General question to everybody (about the transparency Deborah mentioned):

How many organization have publicly inform to the readers/listeners/viewers the criterias of unpublishing?

22:45:24 From Kim Barrington : The BBC publishes prominent updates to court reports that have not been followed up - often underneath the headline

22:46:35 From Tarmu Tammerk : No published standards for unpublishing at Estonian public media company. Case by case, internal rules only (so far).

22:47:02 From Craig McMurtrie : ABC Australia provides publicly available guidance on categories considered and factors to be weighed.

22:47:08 From Elisabeth Ribbans : The Guardian doesn't have a published deletions policy. But to Kim's comment, we publish updates as necessary to court reports - typically as a footnote and with signposting from the top of the piece.

22:48:03 From Elisabeth Ribbans : Or if there is a separate article with the update, we might link to it from a new footnote to the original.

22:48:17 From jesper Termansen : DR has such rules, and basically the principle is that only in very rare cases – when it concerns very sensitive and private informations which may be of burdensome for the person it concerns, DR decides to delete the indexation at Google, anonymizing the person or simply delete the programme, article or other item.

It will be included in the considerations to which extend the public interest transcends the consideration to the individual. Is it a publicly know person, then the person must withstand a greater publicity than other persons. Usually, DR will pay attention whether the person has a position of trust or is an ordinary citizen.

22:49:32 From tim pauwels : The general line of the Flemish council of Journalism is that accurate archives by principal are more important than indiviual concerns about privacy. Articles would almost never be retracked. On the other hand, we would generally remove names or identifiying details if asked to do so. But we deliberately do not have a general line. We want to be able to decide case by case, based on the public interest of the information.

22:56:24 From Kim Barrington to Alan Sunderland(Privately) : Fascinating discussion and very pleased to be here. I can't seem to find the hands up icon - so private messaging you.

23:00:39 From George Claassen : News24 and Media24's policy is:

23:07:56 From Craig McMurtrie : Our current publicly available guidance: https://edpols.abc.net.au/guidance/removing-online-content/

23:09:38 From margo smit : I am so sorry, I have to leave the meeting. Thank you to Deborah and to you all for sharing stories! See you next time :-)

23:11:08 From Rizwana Rahmani : Kim has computer problems.

23:12:11 From Jack Nagler : Apologies, but I have to jump off. Terrific session. I'll be watching the rest of it on the website later....

23:12:24 From tim pauwels : I would have to leave aswell. It was nice to from you all.

23:12:32 From jesper Termansen : thanks everyone - Great conversation. New meeting coming up

23:16:30 From Elisabeth Ribbans : I'm often surprised how complainants (including companies, official organisations) appear to think a deletion request is a small thing, and I wonder if the news organisations who agree easily are more numerous than we know and that creates both an expectation and a resentment when others decline to take down or redact.

23:19:44 From Tarmu Tammerk : We try to follow in Estonia how other media organisations handle removal requests, as there is some competition between different media: "We are not the one to take things down easily." But when you check some story on their website, it becomes clear they HAVE deleted the story.

23:22:32 From Craig McMurtrie : I need to drop off too. Thanks for a good discussion everyone. Thank you Deborah. And in case anyone is interested this explains Alan's twerking reference at the top. It's been a fun week!

https://www.theguardian.com/media/2021/apr/15/australian-navy-ship-dancers-abc-twerking-dance-group-101-doll-squadron-video-adf-news-twerk-hmas-supply

23:28:30 From SStead : wonderful session and thanks so much Deborah!

23:28:43 From bcsmith : Thank you Deborah . . . great discussion. Very helpful as we navigate this issue.

23:28:53 From Pippa Green : Thank you very much. Very interesting session and talk.

23:28:54 From Elisabeth Ribbans : Really great session - thank you so much!